'Show Links' functionality not working in Tracker list (and Filter)

Status
Closed

Subject
'Show Links' functionality not working in Tracker list (and Filter)

Version
15.x

Category
- Usability
- Regression

Feature
Trackers

Resolution status
Partially solved

Submitted by
Mike Finko

Lastmod by
Mike Finko

Rating
★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ (0)

Description
final update: why, WHY in the world would ANYONE use the word 'row' as an option in Tracker List under 'show links'????????????? After two days of pulling out my hair, it turns out that in order to turn OFF the links ('Title') on a Tracker list in Tiki 15, you have to choose 'row'. WHO created this? Why? What is the logic behind this? I see absolutely NONE. No explanation on https://doc.tiki.org/PluginTrackerList On the Show Instance, I chose 'no' and it works normally, so why would my live site not be able to use 'no' to not show links?

update: I create a show instance (admin / 54321) and all worked correctly as it should, so it seems my parameters need to be checked)

Hi,
'Show Links' does not work - I have it set to 'no' and it still shows the links:
I also left it blank (default is to not show links), same thing, shows the links.

I apply this to the auto numbering field (most companies have 'work order' numbers, 'Invoice' numbers, etc.), as it makes the most sense for users to click directly on this number for viewing/editing.

This worked in Tiki 12x but does not work in 15x (the only two possible installs via Softaculous).

As an added safety measure I also have permissions on this particular tracker for this particular group set so that this group cannot change closed tracker items, i.e. 'tiki_p_modify_tracker_items_closed' is not checked, yet they can. This is not good, as this user group should only be able to change open/pending items, not closed. And, not only can they change items, but it goes directly to the tracker where they can change anything (vs. wiki pages, to which I limit user to on open/pending items).

Thanks,
Mike

update: this has something to do with 'view = user' parameter, as on other pages (general reports) where this is not applied (i.e. shows all entries), clicking the link leads to the item in the tracker but for viewing only (as it should be). So it seems the 'view = user' status gives some special, over riding permissions (over page permissions, tracker permissions, etc.) which is not applicable in all cases (i.e. for closed items in 'archives')

Workaround

**Option 1:**
For some sites (I have no idea the reason) choose the third option, 'row', not 'no' and it should work

**Option 2:**
1) do not use the 'Title' option in Trackers unless it is applicable for 100% of case uses in your project.

2) create a separate field called 'edit' (or whatever) as a drop down field, just enter it twice so it is automatically entered on every entry ('edit,edit'), than make this field clickable (click the 'Title' box in Trackers), finally, use this field on TrackerList's where necessary, for example open and pending items, but where users should not be able to make changes (closed items), do not add this field to the TrackerList.

Importance
8

Priority
40

Demonstrate Bug

**Please demonstrate your bug on show2.tikiwiki.org**

Version: trunk

Ticket ID
6418

Created
Saturday 05 August, 2017 10:40:00 GMT-0000
The unclear option labels were introduced to solve issue #3603.

The original document is available at http://dev.tiki.org/item6418--Show-Links-functionality-not-working-in-Tracker-list-and-Filter