**Bugs & Wish list**

tiki-wizard_admin.php inaccessible | Tiki Wiki CMS Groupware :: Development

tiki-wizard_admin.php inaccessible

**Status**
Closed

**Subject**
tiki-wizard_admin.php inaccessible

**Version**
16.x

**Category**
- Usability

**Feature**
Wizards - Admin Wizard

**Resolution status**
Fixed

**Submitted by**
John Morris

**Volunteered to solve**
Drsassafras

**Lastmod by**
drsassafras

**Rating**
★★★★★

**Description**
tiki-wizard_admin.php?stepNr=0&url=index.php is not accessible after 16.3 upgrade via svn. Nor is it accessible on new 16.3 install.

**Solution**
RelativeUrl.php was renamed to RelativeURL.php in tiki 12, 15 & 16. Tiki 17/trunk already using RelativeURL.php

**Workaround**
tiki-wizard_admin.php is accessible.

**Importance**
10 high

**Demonstrate Bug**
Please demonstrate your bug on show2.tikiwiki.org

**Version:** trunk

Create show2.tikiwiki.org instance
Jonny Bradley 07 Jul 17 09:47 GMT-0000

Sorry to hear that John, i know it will be tricky to reproduce as it's probably something to do with upgrading from 16.2 to 16.3svn (it tried on my local 16.x and 17.x and they're both fine) but could you try and make a show instance that does this?
Thanks

John Morris 07 Jul 17 13:02 GMT-0000

Good day Jonny, I did create a show instance when I created this bug report, and the error was replicated on the show instance. Please see the instance. Thanks sir!

John Morris 09 Jul 17 01:01 GMT-0000

Just a follow up, I started with a clean installation on my server, all new, and fresh, uploaded 16x via svn, ran composer, then file perms, the installation process is successful, password is changed per the prompts, after the password is changed, and enter tiki, the screen goes blank, no error message, just a blank page with the url tiki-wizard_admin.php?stepNr=0&url=index.php

John Morris 09 Jul 17 01:06 GMT-0000

Further follow up, I wiped my server clean after the failed svn installation, and installed via 16.2 file upload to my public_html, ran sh setup.sh for file permissions only since this install was not via svn.
Ran through the prompts, and the installation was successful and I can access tiki-wizard_admin.php?stepNr=0&url=index.php.
This seems to be an issue with svn.
I just checked the show instance. This is being caused by the backporting of "TikiFilter_RelativeURL"... It looks as though the show instance and also your local copy has a version of tiki where this is not right somehow. I checked the backport made by lindon this last Sunday, and it appears to be fine.

My local copy is working just fine, (i made a fresh 16.3svn install to be sure) and I checked the repository and it does appear to have the needed code. (lib/core/TikiFilter/RelativeUrl.php) I tried performing an svn update on the show instance but it told me "permission denied".

Tested with php5.6 & 7. No difference.

So I am not sure what to say. The code looks fine, and my local copy is working. Can you try svn up and see if the problem persists?

Ok, I just found something that might have caused this issue. It will be a bug I introduced if 16.x is now fixed. Please svnup (perhaps even just the show instance) to see if it has been fixed.

I will back and forward port if this does, in fact, fix this issue.

I'll go ahead and svn up doc. Thanks for your time on this. To add to this, I am having the same issue with svn up and svn clean install in 15.x as well.

I'll check in here in the morning to let you know if it was successful for the 16.x svn.

doc,
I successfully svn an instance of 16x with no issues, admin wizard came in find upon initial login and all is well.
I tried 15x and the same issue persists, but I don't think you addressed 15 yet per your last post reply, only 16.
But 16 works well, thanks!
Jonny Bradley  09 Jul 17 14:11 GMT-0000

Sorry i wasn't about yesterday but it sounds like Brendan (drsassafras) has found it and fixed it in r63209 (thanks!) so if this does the trick then it probably should be backported to 15.x too.

I can't see this would be affected by svn vs tarball install, did you install the same version each way John? i.e. was r63209 in both versions?

Thanks again both!

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John Morris  10 Jul 17 01:05 GMT-0000

All seems well with tiki 16x on my end, as far as my initial bug report goes for tiki 16 and admin wizard, the issues seems to be null at this point.

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John Morris  10 Jul 17 01:33 GMT-0000

And....
But...
I attempted to install tiki15x via svn and while it installed ok, the issue of accessing tiki-wizard still persists.
So, tiki15 tarball good, tiki15svn not good.

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John Morris  10 Jul 17 02:54 GMT-0000

Well that honeymoon did not last long.
I just tried for the 4th time to svn 16x fresh install and when I access tiki-install.php I have been getting this:

Warning: session_start(): open(/var/cpanel/php/sessions/ea-php70/sess_trv7n8d46fumaep2bo53k9qr0, O_RDWR) failed: Permission denied (13) in /home/tpwwiki/public_html/tiki-install.php on line 58

Warning: session_start(): Cannot send session cache limiter - headers already sent (output started at /home/tpwwiki/public_html/tiki-install.php:58) in
I am also getting this with the 16x tarball. Please see screen shot attached to this bug report.

John Morris 10 Jul 17 12:07 GMT-0000
I submitted a ticket with our host regarding the warnings, per their answer:

Hello John,
These warning messages are from PHP. You could have either disabled error reporting in the Tiki installation, or by changing the php display_errors from on to off. It's also possible these error messages were only temporary and caused by a temporary session file from not being created properly; once a new file was created, the warnings were corrected and went away. Please let us know if you have any questions.

drasassafras 10 Jul 17 13:24 GMT-0000
Ok, the backports are done, so 12 and 15 should be fine now. Interestingly, 17/trunk was fine.

John Morris 10 Jul 17 13:39 GMT-0000
Thanks Brendan!

Attachments

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The original document is available at [http://dev.tiki.org/item6386-tiki-wizard_admin-php-inaccessible](http://dev.tiki.org/item6386-tiki-wizard_admin-php-inaccessible)