Bugs & Wish list

Users cannot register and keeps seeing Saving... spinner after clicking Register | Tiki Wiki CMS
Groupware :: Development
Users cannot register and keeps seeing Saving... spinner after clicking Register

Status
    Closed

Subject
    Users cannot register and keeps seeing Saving... spinner after clicking Register

Version
    16.x

Category
    • Release Blocker

Feature
    User Administration (Registration, Login & Banning)

Resolution status
    Fixed or Solved

Submitted by
    Nelson Ko

Volunteered to solve
    Jonny Bradley

Lastmod by
    Nelson Ko

Rating
    (0)

Description
    I meant to ask if anyone has a clue what this could be caused by? I don't see anything in the console
    which baffles me. The regCapsLock error that Brendan mentions below might be a false lead - when
    I add tracker fields to the registration it works but that error is there too, so it may be unrelated.

    In Tiki 16, there is a problem where user cannot register. After clicking "Register", the use sees
    "Saving..." spinner forever.

    I can confirm the problem disappears if you add user tracker fields to the registration. i.e. the
    problem only occurs on the basic registration setup.

    See below for more information.

    On 06.11.2016 16:36, Brendan Ferguson wrote:
    Ive confirmed its a JS error. When I disable javascript with NoScript, it works fine.

    Brendan

    On Nov 6, 2016, at 10:29 AM, Nelson Ko <nelson@citadelrock.com> wrote:

I finally managed to roll back to r60095 but it doesn't help. Which is bizarre since I can register on tiki.org. The registration form on tiki.org is more than the default one though (has tracker info). So maybe it has something to do with that but that is just a guess. So anyway if someone else has time to troubleshoot it will be great - I will have to check back later.

On Sun, Nov 6, 2016 at 10:20 AM, Brendan Ferguson <drsassafras@gmail.com> wrote:
Ive got a console error here.

ReferenceError: event is not defined

regCapsLock(event);

Its not my area of expertise.

Ive verified that user creation through the admin panel is unaffected.

Brendan

I've confirmed that there is no user creation in the database when this error occurres. It's what one would expect with this kind of error, but it's good to make sure 😃
Dr Sassafras

Solution
    r60189?

Workaround
    Download and install NoScript Firefox extension. Disable all JS for login process.

Importance
    10 high

Easy to solve?
    8

Priority
    80

Demonstrate Bug (Tiki 19+)
Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)
Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID
    6165

Created
    Monday 07 November, 2016 15:50:30 GMT-0000
    by Nelson Ko

LastModif
    Monday 07 November, 2016 22:05:19 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item6165-Users-cannot-register-and-keeps-seeing-Saving-spinner-after-clicking-Register