

Bugs & Wish list

Newsletter fails to be sent properly if article clipping is involved | Tiki Wiki CMS Groupware :: Development

Newsletter fails to be sent properly if article clipping is involved

Status

Open

Subject

Newsletter fails to be sent properly if article clipping is involved

Version

15.x

15.x Regression

Category

- Error
- Community projects
- Dogfood on a *.tiki.org site
- Regression
- Conflict of two features (each works well independently)

Feature

Newsletters

Resolution status

New

Submitted by

Xavier de Pedro

Lastmod by

Xavier de Pedro

Rating

(0)

Description

Newsletter fails to be sent properly if article clipping is involved

We tried to send a newsletter, after the discussion held on <https://tiki.org/Roundtable+Meeting+2016+07>

I tested the newsletter sending with Newsletter 6 (currently renamed to "Tiki News" after that TRM, with 850+ people subscribed to it) and with Newsletter 7 (test, with a few emails for testing).

e.g.

https://tiki.org/tiki-send_newsletters.php?nId=7

It had some features/preferences related to clipping:

https://tiki.org/tiki-admin_newsletters.php?nId=7&cookietab=2#anchor2

(X) Allow clipping of articles into newsletter

Clip articles published in the past number of days: 30

Article types to clip: (and there were some of them: 3 exactly)

I did send a test newsletter (nId=7) and just one email was sent for me, with no clipped articles (even if they were shown as html tags in the tiki send newsletter UI at sending time).

None of the other 6 emails address seemed to receive that email message.

I did unselect all the clipping features, tried again, and I got more email messages (if not all of them, maybe some servers take longer).

HTH

Importance

5

Easy to solve?

4

Priority

20

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

6040

Created

Thursday 21 July, 2016 15:55:04 GMT-0000
by Xavier de Pedro

LastModif

Monday 09 January, 2017 16:39:09 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item6040-Newsletter-fails-to-be-sent-properly-if-article-clipping-is-involved>