Delete user delete user information tracker item by default (and without way to override)

Status
Closed

Subject
Delete user delete user information tracker item by default (and without way to override)

Version
15.x
16.x

Category
- Consistency

Feature
Trackers
User Administration (Registration, Login & Banning)

Resolution status
Fixed

Submitted by
Bernard Sfez / Tiki Specialist

Lastmod by
Bernard Sfez / Tiki Specialist

Rating
★★★★★ (0)

Description
If you are using user tracker information, when you delete a user there is a new feature that ask you if you want to delete the user items in trackers and it displays a list of trackers.

"Delete user items from these trackers Warning: Experimental "

It shows the tracker used to store the user information giving the "wrong" impression that you are able to control if the user information will be deleted or saved.

The text is a bit confusing but no matter if you select a tracker or you don’t select it, user item in the tracker used to store the user information will be deleted.

Admin should be able to deactivate this option and it should not be set by default (erasing data cannot
be default) as they are case you want to delete users but not the item created at their registration as it can lead to disrupt data cohesion on different area of your website (especially if you use on trackers and other created items relies on the user information data).

Importance
10 high

Easy to solve?
5

Priority
50

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: trunk
Create show2.tikiwiki.org instance

Ticket ID
6024

Created
Sunday 10 July, 2016 06:16:17 GMT-0000

LastModif
Monday 11 July, 2016 03:59:37 GMT-0000

Comments

Jonny Bradley 10 Jul 16 10:56 GMT-0000

HI Bernard

I added this to delete extra tracker items like maps etc on Cartograf, added (and owned) by users. The usual "User Tracker" items were always deleted automatically before i added this extra option so i didn't change that. There is a note under it reading:

N.B. "User" and "Group" tracker items are deleted automatically without this option

Adding an override to the deletion of User Tracker info (as opposed to other items with an "wonder" field) would be a new feature request i think.

Please improve the documentation and that "N.B." on this if you can (but preferably without adding another huge remarks box making the interface unusable, as seems to be the fashion these days! 😊)
Thanks, sorry to cause confusion...

Bernard Sfez / Tiki Specialist 11 Jul 16 03:58 GMT-0000

Done, thanks!

**Attachments**

<table>
<thead>
<tr>
<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
<th>filetype</th>
</tr>
</thead>
<tbody>
<tr>
<td>No attachments for this item</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The original document is available at http://dev.tiki.org/item6024-Delete-user-delete-user-information-tracker-item-by-default-and-without-way-to-override