Lost Admin Password upgrading to Tiki 15.0

Status
Closed

Subject
Lost Admin Password upgrading to Tiki 15.0

Version
15.x

Category
- Usability

Feature
Administration
Accessibility

Resolution status
Fixed

Submitted by
SeanBDurkin

Lastmod by
SeanBDurkin

Rating
★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ ★★★★★ (0) 

Description
I upgraded my Tiki site to version 15.0, and consequently I was locked out, as my Admin password did not work after the upgrade.

In earlier versions of Tiki, this page would have helped ...

- https://doc.tiki.org/Lost+admin+password

.... but in Tiki version 15.0 there is no user_users table.

So where are the users stored now?
How do I recover my admin password?

Workaround
For some reason phpMyAdmin does not show the users_users table, but it still exists.
I was able to fix it with the query window, and just assuming that the table exists.

Importance
10 high

Easy to solve?
2

Priority
20

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: trunk
Create show2.tikiwiki.org instance

Ticket ID
5988

Created
Thursday 16 June, 2016 12:24:00 GMT-0000

LastModif
Thursday 16 June, 2016 12:52:14 GMT-0000

Comments

Jonny Bradley 16 Jun 16 12:34 GMT-0000

Hi Sean
There definitely should be a user_users table in Tiki 15 so that's possibly why you can't log in. I've occasionally had some tables at the bottom of the list (the user ones list last) not get backed up when doing an export as zip if the task runs out of time or memory, so maybe this is what happened to you?

Suggest you check your backup and make a new one, perhaps without zipping it, and make sure it gets all the way to the end.

Hope that's "all" it is - good luck!

Xavier de Pedro 16 Jun 16 12:34 GMT-0000

Hi Sean

That sounds as a defective upgrade, since that table exists.

Which version where upgrading from?
Can you reproduce the issue somewhere else or again?
No attachments for this item

The original document is available at
http://dev.tiki.org/item5988-Lost-Admin-Password-upgrading-to-Tiki-15-0