Description
I upgraded my Tiki site to version 15.0, and consequently I was locked out, as my Admin password did not work after the upgrade.

In earlier versions of Tiki, this page would have helped ...

- https://doc.tiki.org/Lost+admin+password

.... but in Tiki version 15.0 there is no user_users table.

So where are the users stored now?
How do I recover my admin password?

Workaround
For some reason phpMyAdmin does not show the users_users table, but it still exists.
I was able to fix it with the query window, and just assuming that the table exists.

Importance
10 high
Easy to solve?
2
Priority
20

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: [trunk](Create show2.tikiwiki.org instance)

Ticket ID
5988
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Thursday 16 June, 2016 12:24:00 GMT-0000
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Thursday 16 June, 2016 12:52:14 GMT-0000

Comments

**Jonny Bradley** 16 Jun 16 12:34 GMT-0000

Hi Sean
There definitely should be a [user_users](#) table in Tiki 15 so that's possibly why you can't log in. I've occasionally had some tables at the bottom of the list (the user ones list last) not get backed up when doing an export as zip if the task runs out of time or memory, so maybe this is what happened to you?

Suggest you check your backup and make a new one, perhaps without zipping it, and make sure it gets all the way to the end.

Hope that's "all" it is - good luck!

**Xavier de Pedro** 16 Jun 16 12:34 GMT-0000

Hi Sean

That sounds as a defective upgrade, since that table exists.

Which version where upgrading from?
Can you reproduce the issue somewhere else or again?
No attachments for this item

The original document is available at
http://dev.tiki.org/item5988-Lost-Admin-Password-upgrading-to-Tiki-15-0