Registration tracker with file pretty tracker template is impossible

I want to setup a custom registration with extra data in a tracker and with a file template for registration presentation.

This works with a wiki page used as template, but it fails with a template file used as template.

This fails because in the following way:

- The registration displays one error message per field in «Registration Fields» (in Registered group config)
  
  Incorrect fieldId: 2. Please ensure you are using the correct field ID and that it is properly included in the template, if any.
The extra fields do not show up in the registration page.

I tried many syntaxes: $f_2$ (as documented), $\text{ins}_2$, $\text{ins}_\text{firstName}$, etc.

A show instance below demonstrates the bug.

**More**

More testing shows an issue when users enter invalid values.

- Click on "Login→Register"
- Fill some invalid values (no password, email does not contain "@")
- Observe that the page now asks to fill data again but it does not use the template 😞

Solution

r57929 hopefully?

Importance

8

Demonstrate Bug

Please demonstrate your bug on show2.tikiwiki.org

Version: trunk ▼ Create show2.tikiwiki.org instance

Ticket ID

5857

Created

Tuesday 15 March, 2016 00:35:44 GMT-0000

LastModif

Tuesday 19 September, 2017 14:50:15 GMT-0000

Comments

Jonny Bradley 15 Mar 16 10:33 GMT-0000

How can this be a blocker if it hasn't worked for the past three versions?
Are you saying we should still be on tiki 11? 😊

Jean-Marc Libs 17 Mar 16 14:28 GMT-0000

Well... It's been blocking a new Tiki15 site for 2 months. First draft was in Tiki12 and upgrading was meant to fix this. It did not.
I really hope we don't have to give up this great functionality.
Editing wiki pages hits its practical limits pretty fast when you do
serious user info in the registration.

Jean-Marc Libs 17 Mar 16 21:14 GMT-0000
Tested as explained and also tested in configuration login=email. Both confirmed to work perfectly with a file as template, as well as still working with a wiki page as template (no regression).

Thanks a lot!

Jonny Bradley 18 Mar 16 10:15 GMT-0000
Thanks for re-testing with a wiki page template, have to admit i didn't, glad it's ok! ;)

Jean-Marc Libs 05 Apr 16 15:00 GMT-0000
Sorry, I had to reopen this 😞

More testing shows an issue when users enter invalid values.

- Click on "Login→Register"
- Fill some invalid values (no password, email does not contain "@")
- Observe that the page now asks to fill data again but it does not use the template 😞

Philippe Cloutier 13 Sep 17 20:58 GMT-0000
Jean-Marc,
If you did a show instance for this, there is no link to it. (Perhaps it was useful initially but no longer demonstrates what remains of the bug?)

Jean-Marc Libs 19 Sep 17 14:00 GMT-0000
You don't see the big blue section?

Accessing the Tiki instance that demonstrates this bug
The URL for the show.tiki.org instance that demonstrates this bug is at: http://jyhem-9952-5857.show.tikiwiki.org. Note that if you get a popup asking for a username/password, please just enter "show" and "show". This is different from the initial login and password for a new Tiki which is "admin" and "admin".

Philippé Cloutier 19 Sep 17 14:49 GMT-0000
Ah, yes, sorry

Jean-Marc Libs 21 Sep 17 15:32 GMT-0000
We seem to have some usability issues here 😊
Any suggestion?

Philippé Cloutier 21 Sep 17 16:03 GMT-0000
I agree improvements could have prevented my error.

I think the problem is that this field always shows a huge remarksbox, so my brain has learned to filter out huge blue remarksbox-es.

And I missed the sentence "This bug has been demonstrated on show.tiki.org" because I was looking for a link, and that sentence does not contain a link.

This would probably be solved by adding a link to that sentence ("This bug has been demonstrated on [a show.tiki.org instance].").

Jean-Marc Libs 25
I thought I would do this
then I realised that if people
click on the title and get to
the show instance, they will
miss all the info they need
to actually get past the pop-
up and the login: «Note that
if you get a popup asking
for a username/password,
please just enter "show"
and "show". This is different
from the initial login and
password for a new Tiki
which is "admin" and
"admin".»

This is likely to just still get
them frustrated, just one
click later. Some already do
and come complain in IRC.
That would be worse. 😞

Do we have a box color
which people don't filter
out?

Philippe Cloutier 26 Sep
17 12:40
GMT-0000

I estimate it very
unlikely that simply
changing the color
would have prevented
my error (on the long
term), no matter what
new color would be
chosen, unless the
color of the first box is
different from that of
the second box (the
one which always
appears).
## Attachments

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The original document is available at
http://dev.tiki.org/item5857-Registration-tracker-with-file.pretty-tracker-template-is-impossible