Bugs & Wish list

LDAP groups not syncing correctly | Tiki Wiki CMS Groupware :: Development

LDAP groups not syncing correctly

Status
● Open

Subject
LDAP groups not syncing correctly

Version
14.x
14.x Regression

Category
• Error
• Regression

Feature
External Authentication (LDAP, AD, PAM, CAS, etc)

Resolution status
New

Submitted by
taylordustin

Lastmod by
Xavier de Pedro

Rating
★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ (0) 

Description
Hi,

We've been using the LDAP to authenticate our users ever since we created our site a couple years ago. We've run into a few road bumps along the way, but this time I can't seem to figure out the issue that is occurring with the LDAP. The main issue that I am seeing here is that the LDAP doesn't appear to be syncing with our groups.

If I attempt a log in on my normal admin account, it appears to allow me to log in as if it's recognizing that I am a user, but while it logs me in, the groups aren't being synced. This results in an error that says "You do not have permission to view this page." So I logout of that account and log back in with the default admin account (which seems to be the only account still working without the LDAP group sync). When I check the Users list, I can see that even my normal admin account has been completely removed from the groups I previously belonged to before my login attempt.

Therefore, this leads me to believe that the issue is with the ldap_sync_group functions somewhere inside the lib/userslib.php file. I've tried a couple of workarounds, but to no avail. Has anyone experience anything like this?
Please help, as this is completely breaking my Tiki installation!

Importance
10 high

Easy to solve?
4

Priority
40

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: 

Ticket ID
5735

Created
Wednesday 21 October, 2015 19:14:40 GMT-0000

LastModif
Thursday 22 October, 2015 06:58:01 GMT-0000

Comments

Xavier de Pedro 22 Oct 15 07:00 GMT-0000
taylordustin: fixing this issue is beyond my skills, but for what you say, this issue is a regression (this worked for you in previous releases of Tiki, if I understood correctly). Therefore, it should be also tagged as "Regression in 14.x" (and probably in 15.x, ...) compared to your previous version where you had it working. Was it working for you in 12.x?

taylordustin 28 Oct 15 17:20 GMT-0000
Yes, that's absolutely correct, it is a regression. In 12.x the group syncing worked correctly, and even for a while with the 14.x installation. However, a couple years back in Tiki 9.x, we had to make a couple of customizations to get it working as seen in this bug report:
https://dev.tiki.org/tiki-view_tracker_item.php?itemId=4284#content_tabs_view_tracker_item-1

After some updates in 12.x, these customizations were no longer needed. I attempted to reapply these customizations in 14.x, but to no avail.
### Attachments

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The original document is available at [http://dev.tiki.org/item5735-LDAP-groups-not-syncing-correctly](http://dev.tiki.org/item5735-LDAP-groups-not-syncing-correctly)