

Bugs & Wish list

Unified index incremental update fails on 12.x svn (untested in 14.x) | Tiki Wiki CMS Groupware :: Development
Unified index incremental update fails on 12.x svn (untested in 14.x)

Status

✖ Closed

Subject

Unified index incremental update fails on 12.x svn (untested in 14.x)

Version

12.x Regression

Category

- Error
- Regression
- Conflict of two features (each works well independently)
- Release Blocker
- Indexing

Feature

All / Undefined
Infrastructure

Resolution status

Out of Date

Submitted by

Xavier de Pedro

Lastmod by

Xavier de Pedro

Rating

★ ★ ★ ★ ★ (1) ?

Related-to

- ● Search index could not be updated. The site is misconfigured. Contact an administrator.

Description

For some misterious reason, since a few weeks (2 maybe) incremental search index fails (using either lucene or mysql full text search as the unified search engines)

Errors are related to permission problems (in an example with Lucene PHP as unified search engine, and at tracker item insertion):



Search index could not be updated. The site is missconfigured. Contact an administrator.
fopen(temp/site1.example.com////////unified-index/_u.sti): failed to open stream: Permission denied.



For a forum post, in another tiki 12 site, another user reported this error message:



Search index could not be updated. The site is misconfigured. Contact an administrator.
fopen(temp/site2.example.com/////unified-index/_e.sti): failed to open stream: Permission denied
Search index could not be updated. The site is misconfigured. Contact an administrator.
fopen(temp/site2.example.com//////////unified-index/_e.sti): failed to open stream:
Permission denied

Content is added successfully (wiki page edition, tracker index, forum post, ...), but the error message is shown to the standard non-admin user as "Error", even if the setting "show php errors" is set to "Show to Admins only".

This is affecting all our tiki 12.x that we have in production (4) running on the same multitiki instance, on an ISPConfig-powered server (in case this matters) . If unix permissions are related, then you need to know in advanced that ISPConfig requires permissions set as www-data for the owner, and clientN for the group, being "N" a number corresponding to the client number in the ISPConfig configuration. See ISPConfig

Related bug (I can't seem to select them through the field "Related-to" since they are not shown in the list, which is capped before reaching those ones starting with "Search index could not be updated. The site is misconfigured. Contact an administrator.":

"Search index could not be updated. The site is misconfigured. Contact an administrator."
<http://dev.tiki.org/item4115>

Solution

Closing and tagging as outdated since I haven't seen it any more in any server.

Workaround

Workaround: disable incremental search index , and increase frequency of index rebuilt server side on a console via cronjob.

Importance

9

Easy to solve?

3

Priority

27

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

5673

Created

Tuesday 19 May, 2015 08:56:44 GMT-0000
by Xavier de Pedro

LastModif

Thursday 02 June, 2016 08:00:57 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item5673-Unified-index-incremental-update-fails-on-12-x-svn-untested-in-14-x>