

Bugs & Wish list

12.x - 14.x: can't export any tracker field from a long tracker: Request-URI Too Large or unknown reason | Tiki Wiki CMS Groupware :: Development
12.x - 14.x: can't export any tracker field from a long tracker: Request-URI Too Large or unknown reason

Status

✖ Closed

Subject

12.x - 14.x: can't export any tracker field from a long tracker: Request-URI Too Large or unknown reason

Version

12.x
13.x
14.x
14.x Regression

Category

- Error

Feature

Trackers
Admin Interface (UI)
Import-Export

Resolution status

Fixed or Solved

Submitted by

Xavier de Pedro

Volunteered to solve

Jonny Bradley

Lastmod by

Xavier de Pedro

Rating

★★★★★ (1) ?

Description

See the associated show.t.o instance.

I created a site using trunk (future 14.x), applied a profile which created a long tracker (160+ fields), with long field names, etc.

When I tried to export a single file from the tracker, I get in a Tiki 12.x installation:

Request-URI Too Large

The requested URL's length exceeds the capacity limit for this server.

And if I try to do the same with trunk(Tiki14), I get the screen converted into a semi-transparent blackish window, as if something was to be shown, but the user can't see anything happening. Just no message, no tracker definition exported, etc.

See it reproduced here:

1. Log in here: <http://xavi-9794-5536.show.tikiwiki.org>
 - u: admin
 - p: 12345
2. Go to tracker fields:
http://xavi-9794-5536.show.tikiwiki.org/tiki-admin_tracker_fields.php?trackerId=1
3. Select one (for instance, id 5, which is short and has no commas in the name, etc).
4. Go down to the dropdown field at the bottom, and select "Export selected", and click at "Go".
 - No field definition is exported.

Solution

Hopefully r5433?

I'm guessing this has been fixed so I am closing this report. Please re-open if any issues.

Thanks jonnyb and lindon! However, I svn-upgraded the show instance, tried again, and issue still found: no export produced. Try it yourselves with the instructions above. Reopening the bug report.

Oups, you ar right, I tried again with another browser, and ensuring that browser caches are cleared, and then, da-daaa, it worked as expected! Great, thanks jonnyb!

Importance

5

Easy to solve?

4

Priority

20

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

5536

Created

Monday 26 January, 2015 11:23:07 GMT-0000
by Xavier de Pedro

LastModif

Friday 13 November, 2015 12:02:46 GMT-0000


Comments



Jonny Bradley 13 Nov 15 11:35 GMT-0000

Hi Xavi,

That's odd - it seems to work ok for me, followed the instructions and a modal dialog opens with this text in:



[FIELD5] fieldId = 5 name = 1.1 Facilitat de contacte permName = field_671 position = 40 type = R options = {"options":["Molt Satisfet","Satisfet","Poc Satisfet","Gens Satisfet","No sap\No contesta"]} isMain = n isTblVisible = n isSearchable = n isPublic = y isHidden = n isMandatory = n description = descriptionIsParsed = n

It even works ok with all fields selected - could there be a caching problem here or something?

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at <https://dev.tiki.org/item5536-12-x-14-x-can-t-export-any-tracker-field-from-a-long-tracker-Request-URI-Too-Large-or-unknown-reason>