

Bugs & Wish list

Getting the users IP when Tiki is behind a reverse proxy | Tiki Wiki CMS Groupware :: Development

Getting the users IP when Tiki is behind a reverse proxy

Status

● Open

Subject

Getting the users IP when Tiki is behind a reverse proxy

Version

12.x

Category

- Usability
- Consistency

Feature

Wiki (page view, edit, history, rename, etc)

Logs (system & action)

Admin Interface (UI)

Resolution status

New

Submitted by

olinuxx

Lastmod by

olinuxx

Rating

★★★★★ (1) ?

Description

Hi to the readers,

I had an issue on a Tiki that I'm administrating.

This issue was that I had always the same IP address both in tiki-syslog.php and the history of a wiki page.

This happened because this Tiki installation is behind a reverse proxy.

To get the correct IPs, I had to check the "feature_loadbalancer" option in the "general" icon from the admin panel.

The strange thing about this from an user point of view is that I shouldn't expect to tick that box option as I'm not doing nothing about load-balancing. I was expecting to see an option such as "click that check-box if your Tiki installation is behind a reverse proxy".

It may be only a definition issue or a bigger bug. I don't know really and this is far away from my knowledge and skills.

Hope that helps and thanks again for this beautiful piece of software that Tiki is.

Priority

25

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

5463

Created

Friday 12 September, 2014 20:22:55 GMT-0000

by olinuwx

LastModif

Friday 12 September, 2014 20:22:55 GMT-0000

Comments



olinuwx 13 Sep 14 20:28 GMT-0000

After 24 hours, this configuration has been closed to put my Apache on its knees.

There is something which might be a bug or not, but as an user without huge knowledge of apache/php/... I would suggest to have a link to doc.tiki.org next to this option in the admin panel. And this link would explain a bit more what this option is for and what not.

It might be a translation mistake (French here) as the mouseover definition in the tiki admin panel was sounding exactly what I was looking for, ie: getting the real IP of my users as I've got this setup:



```
users -> cloud -> reverse proxy (a varnish cache) -> Tiki
```

... and my Tiki is obviously grabbing the IP from the varnish cache and not from the users.

Anyway, this could sounds obscure to you reading at this comment as I'm not understanding pretty well what is going on here and what I'm doing exactly. And it could be the problem 😊 The bug in this case could be located not between the Apache conf and the Tiki conf, but more likely between the chair and the keyboard !

Anyway, hope that makes sense. (at least a bit)

Thanks for Tiki guys and gals, it's an awesome multi-tools thing.

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at
<https://dev.tiki.org/item5463-Getting-the-users-IP-when-Tiki-is-behind-a-reverse-proxy>