Newsletter: GMail "message clipped" due to CSS too large

**Status**: Closed

**Subject**: Newsletter: GMail "message clipped" due to CSS too large

**Version**: 12.x

**Category**: Usability

- Feature: Newsletters

**Resolution status**: Invalid

**Submitted by**: luciash d' being ♂

**Lastmod by**: luciash d' being ♂

**Rating**: ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ ★★★★★★★★★★★ (0) ⚠️

**Update**: there is [http://doc.tiki.org/Newsletter+Admin#Styling_an_HTML_Newsletter](http://doc.tiki.org/Newsletter+Admin#Styling_an_HTML_Newsletter) so this is invalid bug report (maybe pointing that out in Admin interface could help?)

In 12.x LTS when we send a Newsletter the email message gets "clipped" for GMail users which is annoying for promotion of the News we want to distribute because the email size is more than 128KB (which is the limit to display the message intact in GMail) even with almost no text content in the message. Many users use GMail nowadays so it is no help that it displays just fine in other email clients. Other newsletters of rival (competition) systems have emails far under 100KB. Tiki seems to include all the stylesheets even when less than 10% of the styles are actually used in the Newsletter.

Example of what it shows in GMail instead of the Newsletter email:

[Message clipped] View entire message

**Expected behavior**: use only stylesheets related to Newsletters or make an option to omit inclusion of all the stylesheets via an Admin panel or while editing the Newsletter so the message is not unnecessarily large in KB and does not get clipped in GMail.
Importance 8
Easy to solve? 10 easy
Priority 80

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: Create show2.tikiwiki.org instance

Ticket ID 5439
Created Friday 22 August, 2014 11:34:12 GMT-0000
LastModif Friday 22 August, 2014 14:18:39 GMT-0000

Comments

luciash d' being ‍♂️ 22 Aug 14 14:16 GMT-0000
because just found out
http://doc.tiki.org/Newsletter+Admin#Styling_an_HTML_Newsletter ;)

Attachments

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The original document is available at
http://dev.tiki.org/item5439-Newsletter-GMail-message-clipped-due-to-CSS-too-large

[Link to original document]