

Bugs & Wish list

Wrong feedback to comment poster when Comments Moderation is on and post is not shown | Tiki Wiki CMS Groupware :: Development
Wrong feedback to comment poster when Comments Moderation is on and post is not shown

Status

✖ Closed

Subject

Wrong feedback to comment poster when Comments Moderation is on and post is not shown

Version

12.x
13.x

Category

- Error
- Usability

Feature

Comment
Spam protection (Anti-bot CAPTCHA)
Edit interface (UI)

Resolution status

Fixed or Solved

Submitted by

Xavier de Pedro

Lastmod by

Xavier de Pedro

Rating

★ ★ ★ ★ ★ (1) ?

Description

Missing (12.x) or wrong (13.x) feedback to comment poster when Comments Moderation is on and post is not shown

However, in the show.t.o instance for 12.x, I couldn't get the same behavior I saw a few weeks in a 12.x in localhost.

Current issues reproduced in the show.t.o 12.x instance:

Adding a comment as anon to the homepage (with comments moderation enabled):

<http://xavi-9794-5310.show.tikiwiki.org/tiki-index.php>



Notice: Array to string conversion in

/var/www/xavi-9794-5310/vendor/bombayworks/zendframework1/library/Zend/Filter/Alnum.php
on line 144



Your comment was posted. No object information provided.

In 13.x I saw the same output (without the initial array notice):



Your comment was posted. No object information provided.

This seems to be an error message:



No object information provided

And "Your comment was posted." is a misleading information, since the comment is not visible yet (until moderation happens). So a better message could be shown in this case, something like:

"Your comment was posted but is pending moderation, and until approval, it will not be shown"

When viewing the page again, it says:

"There are no comments at this time."

when you would expect to see something like:

"There are some comments hidden pending moderation"

And last, as registered users, there is no feedback of what happens in that tiki site that their comments are gone after clicking at "post".

Solution

Fixed the case for anonymous users posting with comment moderation enabled, in r51991 (13.x) and r51992 (12.x)

Still pending some way to do an equivalent fix for registered users. They currently get no feedback of what happens in that tiki site that their comments are gone after clicking at "post".

fixed by jonnyb in r52052 & r52054 in 13.x, and backported to 12.x in r52114 . Thanks jonnyb

Importance

6

Easy to solve?

7

Priority

42

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID
5310

Created
Thursday 10 July, 2014 19:31:51 GMT-0000
by Xavier de Pedro

LastModif
Friday 25 July, 2014 19:56:29 GMT-0000

Comments



gezza 18 Jul 14 18:40 GMT-0000

when something happens as planned, it is an event (introduced with activity streams), so I think feedback should be approached in this aspect



Jonny Bradley 21 Jul 14 14:41 GMT-0000

r52052 works ok on my local but here i get the alert saying my comment will be moderated even when it isn't (i'm an admin)

So this comment is partially a test 😊



Jonny Bradley 21 Jul 14 14:42 GMT-0000

Yup, got the "message queued" alert...



Jonny Bradley 21 Jul 14 14:50 GMT-0000

in r52054

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at
<https://dev.tiki.org/item5310-Wrong-feedback-to-comment-poster-when-Comments-Moderation-is-on-and-p>

ost-is-not-shown