

## Bugs & Wish list

Installer timeout issue | Tiki Wiki CMS Groupware :: Development

Installer timeout issue

### Status

Open

### Subject

Installer timeout issue

### Version

12.x

13.x

### Category

- Error

### Feature

Installer (profiles, upgrades and server-related issues)

Database MySQL (InnoDB)

### Resolution status

New

### Submitted by

Nelson Ko

### Lastmod by

Xavier de Pedro

### Rating

(0)

### Related-to

- 12.2: Install with InnoDB never ends the db population step

### Description

Not sure if it's due to a combination of MySQL version, PHP settings, or InnoDB, but installer times out in some cases when doing a FRESH install (not upgrade).

See <http://comments.gmane.org/gmane.comp.cms.tiki.devel/34097>

### Importance

6

### Easy to solve?

4

### Priority

24

### Demonstrate Bug (Tiki 19+)

This bug has been demonstrated on [show2.tiki.org](http://show2.tiki.org)

### Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on [show.tikiwiki.org](http://show.tikiwiki.org)

Version: 18.x ▼

Ticket ID

5246

Created

Monday 19 May, 2014 17:57:39 GMT-0000

by Nelson Ko

LastModif

Tuesday 20 May, 2014 15:30:09 GMT-0000

Comments



Xavier de Pedro 21 May 14 06:03 GMT-0000

HI Nelson

I tried today with Tiki13.x, in the same computer, and brand new installation using MySQLi and InnoDB worked fine.



Arild Berg 22 May 14 14:44 GMT-0000

This problem should now be fixed.

However, the fix requires that a new tiki-secdb sql file is generated. Thus it will only be effective at the next release.

The fix is

Start the tiki-secdb sql file with: start transaction;  
and end with: commit;



Nelson Ko 02 Jul 14 19:57 GMT-0000

I could only fix it by commenting out everything in tiki\_fulltext\_indexes.sql AND increasing open files limit. see <http://duntuk.com/how-raise-ulimit-open-files-and-mysql-openfileslimit> Any other suggestions?



Nelson Ko 02 Jul 14 21:10 GMT-0000

Looks like even though the browser times out the sql continues to run, if I wait long enough it completes. Interesting. It must be a performance issue on this server.... I suppose one workaround is to install as MyISAM and then run tiki\_convert\_myisam\_to\_innodb.sql

## Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at <https://dev.tiki.org/item5246-Installer-timeout-issue>