Bugs & Wish list

Conditional (drill down/nested) categories, with priority and users assigned for a ticketing system | Tiki Wiki CMS Groupware :: Development
Conditional (drill down/nested) categories, with priority and users assigned for a ticketing system

Status
🟢 Open

Subject
Conditional (drill down/nested) categories, with priority and users assigned for a ticketing system

Version
12.x

Category
- Support request

Feature
Trackers

Resolution status
New

Submitted by
Horia N.

Lastmod by
Horia N.

Rating
★ ★ ★ ★ ★ (0) ❓

Description
https://tiki.org/tiki-view_forum_thread.php?comments_parentId=51788
Hi,
1. Can't use categories as I have too many subcategories and it is a very long list;
2. Is it possible with trackers to have some nested dropdowns, but in the end with automatic asignments? For example Hardware, Software, depending on what you choose to be able to select PC, Notes in the first case (Hardware) and OS, Office in the second (Software); but also in the same form AFTER the selection, after the second selection in fact to automatically complete a text field (time in hours to complete) and a user field (to whom the job is automatically assigned)

Example
Hardware - Notebook - Peter - 2
Hardware - PC - Jan - 3
Software - OS-Linux - Sarah - 3
Software - OS-Windows - Sarah - 2
Software - Office - Priscilla - 1

Importance
5

Easy to solve?
4

Priority
20

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID
5189

Created
Thursday 17 April, 2014 08:42:22 GMT-0000
by Horia N.

LastModif
Thursday 17 April, 2014 08:51:33 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item5189-Conditional-drill-down-nested-categories-with-priority-and-users-assigned-for
-a-ticketing-system