

Bugs & Wish list

error when creating new registration + user tracker: tikidb.index_hash didn't exist regardless of unified search index settings (even after disabling it) | Tiki Wiki CMS Groupware :: Development

error when creating new registration + user tracker: tikidb.index_hash didn't exist regardless of unified search index settings (even after disabling it)

Status

✖ Closed

Subject

error when creating new registration + user tracker: tikidb.index_hash didn't exist regardless of unified search index settings (even after disabling it)

Version

12.x

Category

- Error
- Release Blocker

Feature

Trackers

Search

User Administration (Registration, Login & Banning)

Resolution status

Works For Me

Submitted by

Xavier de Pedro

Lastmod by

Xavier de Pedro

Rating

★★★★★ (1) ?

Description

Weird issue, maybe too specific of the tiki 12 configuration for a local chapter of the World Social Forum in Catalonia.

But this is serious, and since might happen to other tikis, I report it before I forget what happened, and which manual workaround allowed us to keep going.

We have set up a Tiki site to gather information on workshops in a tracker. The Tracker (through a Wiki page with PluginTracker) also shows the registration fields, in order to get a user registered with the information of the workshop they want to propose.

That wiki page is shown through an iframe in from a wordpress (yes, this is real life; main site was created first with Wordpress, and they only want to use Tiki for the tracker system, so far).

<http://www.forumsocialcatala.cat/fscat2014/inscripcio-tallers-fscat2014/>

Once the form was submitted, Tiki displayed a page that an error occurred ("did you check your db is up & running", etc)

Apache logs don't show anything relevant.

Tiki logs indicate that the database table

dbname.index_52d52c9cad158

was missing. Checking the mysql db directly, I saw that another similar db table name was there:

dbname.index_5305ecc55cd29

I did clear the Tiki caches many times, rebuild the search index many times, changed from mysqlfts to lucene (clear caches and rebuild index each time) and back, a few times. Even disabled the unified search index. (clearing tiki caches also), and no way, each time the new item was attempted to get added to the Tiki site:

- that error page was shown
- the tiki logs showed the message that dbname.index_52d52c9cad158 was missing
- the user got added, but not the tracker item with the workshop information.

I only know that the system worked well until Feb 14th (the date of the last valid item in the tracker). After that, I svn updated to recent revisions yesterday (maybe to r49950ish or similar, I don't know for sure), and today svn-updated again, to r49974. And that mysql table either disappeared, or was rebuilt to a different name, or the code decided to look for a different name of table at the database.

Update: I admit, that this is too of an edge case.

I have not been able to reproduce in a clone of that db in my localhost, so I close this bug report. I hope this issue doesn't happen to anyone else.

Importance

9

Easy to solve?

4

Priority

36

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

5145

Created

Thursday 20 February, 2014 11:07:13 GMT-0000
by Xavier de Pedro

LastModif

Wednesday 05 March, 2014 12:56:34 GMT-0000

Comments



Jonny Bradley 04 Mar 14 10:39 GMT-0000

Sounds like such a complicated edge case i cannot see how this can be a blocker - i can't see why this should prevent further releases of Tiki 12.x.

Maybe if you can provide a show.t.o instance i can look at it... 😊



Xavier de Pedro 05 Mar 14 13:16 GMT-0000

yep, right. closed (too edge case). Thks for feedback.

Attachments

| filename | created | hits | comment | version | filetype |
|----------|---------|------|---------|---------|----------|
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No attachments for this item

The original document is available at

https://dev.tiki.org/item5145-error-when-creating-new-registration-user-tracker-tikidb-index_hash-didn-t-exist-regardless-of-unified-search-index-settings-even-after-disabling-it