Bugs & Wish list

Profiles don't work | Tiki Wiki CMS Groupware :: Development
Profiles don't work

Status
 ⊗ Closed

Subject
Profiles don't work

Version
12.x

Category
- Regression

Feature
Profile Manager

Resolution status
New

Submitted by
alain_desilets

Lastmod by
alain_desilets

Rating
★ ★ ★ ★ ★ (0)

Description
- Admin Home > Profiles > Featured Profiles
- Click on Collaborative_Community_12x
- Text "Loading profiles..." appears for one second then disappears
- But the profile does not get installed
- The bug happens no matter what profile you click on, and whether it's a Featured Profile, or Mini, or whatever.

Solution
Alain: Problem went away eventually.

Not sure why. I think it was after I ran setup.sh.

Importance
10 high

Easy to solve?
5

Priority
50

Demonstrate Bug (Tiki 19+)
Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID
    5035

Created
    Friday 06 December, 2013 10:00:22 GMT-0000
    by alain_desilets

LastModif
    Wednesday 11 December, 2013 12:21:50 GMT-0000

Comments

Xavier de Pedro 06 Dec 13 11:08 GMT-0000

Hi Alain, Are you behind a proxy?
If so, you have to provide the proxy info for profile installation from your tiki to work

You will notice also that the button below the table to choose profiles, regarding profiles.tiki.org, never gets green, but yellow or grey with a cross.

alain_desilets 06 Dec 13 13:17 GMT-0000

No idea. How would I find out?

Note that the button at the bottom is green:

https://www.evernote.com/shard/s235/sh/9414a805-18e3-4dc1-9038-4d2bfe26f89f/fe20c9c5dea6254538d96dcaceb5ecaa

But if I click on the refresh icon, I get

    The page at http://localhost/ says: Error loading the page.

And the button turns yellow.

Does that mean I am behind a proxy? If so, how do I "*provide the proxy info for profile installation from your tiki to work*"?

Thx

Alain

Xavier de Pedro 06 Dec 13 22:01 GMT-0000

Hi Alain:

In my case, when behind a proxy, I never saw that icon as green, but yellow or grey. So maybe your issue different from the one related to a firewall & proxy.

No idea. Maybe lph might know?

In case you want to discard the firewall and proxy hypothesis, maybe you can ask your provider (or the hosting where you host your server, where you experience this issue with profiles) whether there is a firewall between your computer or server and the internet.

If so, they should tell you the proxy url and port, probably, to connect to internet.

The proxy information can be set (in case you need to) at:

"Admin home (Admin panel) > General > General Settings > Server > ( ) Use proxy" & subsequent settings that you will see when you enable "use proxy".

Marc Laporte 07 Dec 13 04:08 GMT-0000

This is tagged a regression. From which version?

Tks!

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at https://dev.tiki.org/item5035-Profiles-don-t-work