**Custom Search on a simple tracker doesn't work for me with the basic example in doc.t.o**

Status
- Closed

Subject
Custom Search on a simple tracker doesn't work for me with the basic example in doc.t.o

Version
12.x

Category
- Error
- Documentation (or Advocacy)

Feature
Trackers
Search

Resolution status
Duplicate

Submitted by
Xavier de Pedro

Lastmod by
Xavier de Pedro

Rating

Resolution status
Duplicate

Submitted by
Xavier de Pedro

Lastmod by
Xavier de Pedro

Rating

Related-to
- Search issue when using CustomSearch with MySQL Full Text Search as the Index

Description
I can't make the basic example work.
https://doc.tiki.org/PluginCustomSearch#Basic_Usage

I'll reproduce it in show.t.o to make it easy for others to review where the issue might be.

My goal is to leave one basic working example documented in doc.t.o

Admin password in that instance is:
 u: admin
Go to Homepage, log in as admin, and try to search for any word found in the three items in that tracker. No results are found. Index has been rebuilt many times.

Workaround
The problem seems to be found only when using unified search with "Mysql Full Text Search", which is described here:
http://dev.tiki.org/item4641

The other configuration issues have been fixed, and documentation in doc.t.o updated. So closing this bug as such, in favor of http://dev.tiki.org/item4641

Importance
5

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version:
Create show2.tikiwiki.org instance

Ticket ID
4640

Created
Monday 12 August, 2013 11:07:03 GMT-0000

LastModif
Tuesday 13 August, 2013 09:58:26 GMT-0000

Comments

Pascal St-Jean 12 Aug 13 12:29 GMT-0000
Hi Xavi,

Here is a video of me trying to search. It does work on some items.

The fact that the items actually do list means that you did configure the initial parameters correctly. The issue seems to be in the actual search filter

Pascal St-Jean 12 Aug 13 12:33 GMT-0000
I changed the Search Index to PHP Lucene and it works fine

So there is a bug with MySQL Full Text Search
Great find on the bug

Xavier de Pedro 12 Aug 13 16:37 GMT-0000

Ok, Pascal, however, I tried your instance (http://pascalstjean-10536-4641.show.tikiwiki.org/), and it doesn't work for me either with mysql full text search or with lucene: http://pascalstjean-10536-4641.show.tikiwiki.org/tiki-admin.php?page=search&rebuild=now

no results either way.

mmmm

Marc Laporte 12 Aug 13 16:21 GMT-0000

Database Version Problem

Your database requires an update to match the the Tiki version; use the installer. Using Tiki with an incorrect database version will cause errors. If you have shell (SSH) access, you can also use the following, on the command line, from the root of your Tiki installation: php installer/shell.php


Attachments

<table>
<thead>
<tr>
<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
<th>filetype</th>
</tr>
</thead>
<tbody>
<tr>
<td>No attachments for this item</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The original document is available at http://dev.tiki.org/item4640-Custom-Search-on-a-simple-tracker-doesn-t-work-for-me-with-the-basic-example-in-doc-t-o