Bugs & Wish list

doc.tiki.org feature list (which is populated from trackers) is not appearing all the time | Tiki Wiki CMS Groupware :: Development

doc.tiki.org feature list (which is populated from trackers) is not appearing all the time

Status
🟠 Pending

Subject
doc.tiki.org feature list (which is populated from trackers) is not appearing all the time

Version
10.x

11.x

12.x

13.x

Category
- Error
- Support request
- Dogfood on a *.tiki.org site
- Regression

Feature
Wiki Plugin (extends basic syntax)

Resolution status
Partially solved

Submitted by
Marc Laporte

Volunteered to solve
Jonny Bradley

Lastmod by
Jonny Bradley

Rating
★★★★★ (0) ❓

Description
Background info:
http://tiki.org/tiki-view_forum_thread.php?comments_parentId=46281

So when you visit http://doc.tiki.org/Features, the actual list of features comes and goes.

You can see from the video below (I put a watch alert on that page) that it has been going on for months:
{flash type="url" movie="display251" width="1126" height="528"}

Solution
r53870
It turns out the issue was that tracker category perms do not apply to it's items, so this commit defaults to make new items be categorised the same as the parent tracker.

Workaround
Nothing to do with plugin since it affects the tracker list too.

Importance

10 high

Easy to solve?

7

Priority

70

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

4542

Created

Friday 31 May, 2013 22:55:20 GMT-0000
by Marc Laporte

LastModif

Tuesday 10 February, 2015 12:55:10 GMT-0000

Comments

Marc Laporte 02 Oct 14 01:45 GMT-0000

This is making Tiki look very bad.

It's happening here as well:

Marc Laporte 02 Oct 14 06:44 GMT-0000

10/2/2014 2:41:51 AM

Tracker items disappear when trying to list them. And 128 tracker items shouldn't use up that much RAM...

Nelson Ko 02 Oct 14 12:41 GMT-0000

Hi, does your monitoring show if t happen at specific times of the day or time interval?

Marc Laporte 02 Oct 14 14:42 GMT-0000

Hi!

The service is https://uptimerobot.com/ and the password is in Clipperz, with the others. You can add yourself to have email alerts, which helps to catch intermittent issues in the act.

Since we have two such reported issues (although doc is a lot better than before), and they are on different servers, I renamed the previous check to -> Features (doc) and I added a new one: Features (Suite)

http://suite.tiki.org/Tiki+Suite+Features has failed every time I look for the last day or so. Maybe it was failing before, I don't know...

I don't see any pattern for the time of when it happens. Ideally, these checks would instead be in the Nagios / Shinken / Icinga instance so as to make it easier to see a correlation with another issue (ex.: low RAM, running out of OPCache RAM, etc.)

Best regards,

M ;-)

Marc Laporte 06 Oct 14 21:21 GMT-0000

Marc Laporte 07 Oct 14 22:24 GMT-0000

Hi!

That should be easy to test by changing that setting and seeing if it helps. Currently, the admin panel reports:

Community

All Tiki Community Sites ▾   👤 my Account ▾

Home

Search

Stats

Categories

Calendar

Users Map

Reports

MyTiki ▾

Bytecode Cache

Using **XCache**. These stats affect all PHP applications running on the server.

Configuration setting *xcache.admin.enable_auth* prevents from accessing statistics. This will also prevent the cac
being cleared when clearing template cache.

Memory   Cache

⊤ Used   ⊤ Hit
⌐ Available   ⌐ Miss

Memory Used: 0% - Available: 0%   Cache Hits: 0% - Misses: 0%

Apply

Thanks!

Marc Laporte 22 Oct 14 16:04 GMT-0000

Here is a hint:

Toggling this choice seems to have an impact on listing of items (in regular list, but not trackerfilter?)

🔒 https://suite.tiki.org/trackers

Suite

tiki™ suite

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FAQ

Online Users

➔◻ Marc Laporte (suite.tiki.org)

Perspective

◻ Stay on this page

Edit Tiki Suite

General

Features

Display

Status

Notifications

Permissions

Categories

☑ tiki_suite_area

Marc Laporte 01 Dec 14 16:49 GMT-0000

I believe it's a perspective-related change of behavior made in September or October 2014 (after 13.0, but before 13.1)

Doesn't work:
https://suite.tiki.org/Tiki-Suite-Features-in-Tiki-Suite-perspective

Works:
https://tiki.org/Tiki-Suite-Features-in-default-perspective

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item4542-doc-tiki-org-feature-list-which-is-populated-from-trackers-is-not-appearing-all
-the-time