

Bugs & Wish list

No access to tiki wiki due to session problems | Tiki Wiki CMS Groupware :: Development

No access to tiki wiki due to session problems

Status

✖ Closed

Subject

No access to tiki wiki due to session problems

Version

9.x

10.x

Category

- Error
- Less than 30-minutes fix

Feature

Accessibility

Resolution status

Fixed or Solved

Submitted by

chw

Volunteered to solve

chw

Lastmod by

chw

Rating

★★★★★ (0) ?

Description

Hi,

This bug affects version 9.x, but after having a short look at the 10.x source code, that version is probably also affected.

It happened after upgrading from version 3.9 to 9.3.

When accessing my.host or my.host/index.php, tikiwiki should redirect to tiki-index.php but gets stuck in an endless redirection loop by redirecting to my.host.

When accessing my.host/tiki-index.php directly, the following error message is displayed:

"Error

Required features: feature_wiki. If you do not have the privileges to activate these features, ask the site administrator."

Similar errors when accessing other features.

Solution

The problem is related to the session. In lib/setup/user_prefs.php, the preferences are expected to be stored in the session as \$_SESSION'preferences', but due to some unknown reasons, this becomes null in my setup.

At line 59 of that php file, we have



```
$prefs = array_merge($prefs, $_SESSION['preferences']);
```

which becomes null.

Therefore the string 'tiki-index.php' used to construct the redirection location stored in prefs becomes null.

A simple fix would be to change to line 59 into:



```
if (isset($_SESSION['preferences'])) { $prefs = array_merge($prefs, $_SESSION['preferences']);
}
```

or to change the conditions in the block starting at line 12.

I have not checked why my session does not contain the keys expected by the code, but I could reproduce the problem several times in the past.

Importance

9 high

Easy to solve?

10 easy

Priority

90

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID

4369

Created

Tuesday 29 January, 2013 10:04:51 GMT-0000

by chw

LastModif

Thursday 07 February, 2013 08:26:19 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at
<https://dev.tiki.org/item4369-No-access-to-tiki-wiki-due-to-session-problems>