Bugs & Wish list

Unable to upload files larger then ~30Mb | Tiki Wiki CMS Groupware :: Development
Unable to upload files larger then ~30Mb

Status
🟢 Open

Subject
Unable to upload files larger then ~30Mb

Version
8.x

Category
- Error
- Support request
- Regression

Feature
File Gallery (elFinder or standard UI)

Submitted by
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Lastmod by
edwinbennink

Rating
★ ★ ★ ★ ★ (0) ❓

Description
Uploading a file larger then around 30Mb results in an endless view of "Uploading file..." while the upload was actually finished. Found a previous ticket about this problem explaining that an invisible error is shown. It is assumed that this error has something to do with settings of upload_max_filesize or other settings in php.ini. See ticketID 4107.

However, this is clearly not the problem here. Especially since our old wiki (6.2) (which uses the same configuration and php) has no problems uploading files. So this sounds more like a bug in tikiwiki 8.3, then an wrong setting in the configuration files. I also checked all of our .htaccess files, which do not overrule the settings of php.ini.

Because the uploads do work in 6.2, but it doesn't in 8.3, I fear it is a bug in the new tikiwiki.

If there are more places that I could check that may cause the problem, please let me know. The upload feature on our wiki is quite important, so I would like to find a solution as soon as possible.

Thanks!

Edit: It seems that when I upload a small file, which gives no problems, and then replace this file with an other file of 50Mb, then there is no problem.

Edit2: It seems that the upload is also dependent on the memory_limit value, but this should not be the case. At least, it wasn't before. When the memory_limit is increased larger files can be uploaded. We had set our memory_limit to 64Mb, which allowed an upload of files around the 30 Mb (probably 32?), so there may be a factor two involved.

Workaround
First upload a smaller file that seem to work, and then replace it with the file you originally wanted

to upload.

Importance
6

Priority
30

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID
4153

Created
Tuesday 31 January, 2012 14:10:26 GMT-0000
by edwinbennink

LastModif
Wednesday 08 February, 2012 16:49:36 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item4153-Unable-to-upload-files-larger-then-30Mb