

Bugs & Wish list

File is not an image | Tiki Wiki CMS Groupware :: Development

File is not an image

Status

Open

Subject

File is not an image

Version

8.x

9.x

Category

- Error
- Conflict of two features (each works well independently)

Feature

File Gallery (elFinder or standard UI)

Resolution status

Confirmed

Submitted by

webariel

Lastmod by

Marc Laporte

Rating

(0)

Related-to

- File type detection does not work when uploading images bundled in a zip file

Description

Hello,

i've upgrade my site at 8 version.

now when i upload an image and i try to use with img placeholder appear the error "file is not an image"

i read that is couse by Ajax uploader, indeed i've activated this feature recently.
so i 've unactiveted this feature but the uploader is still in Ajax.

can anybody help me?

Importance

8

Priority

40

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

4062

Created

Tuesday 29 November, 2011 13:48:35 GMT-0000
by webariel

LastModif

Tuesday 15 May, 2012 17:04:21 GMT-0000

Comments



Kent Barrett 07 Apr 12 11:18 GMT-0000

I get a placeholder "File is not an Image" in WYSIWYG, but it seems to work in WIKI editing mode.



wincel 14 Apr 12 17:23 GMT-0000

I have the same problem, even with JPG now, new installation of Tikiwiki 8.3, worked well before for a while, now nothing I upload (jpg or png) is recognized as image. Very annoying. 😞



Marc Laporte 14 Apr 12 17:35 GMT-0000

Hi!

It's reported here as well: [Regressions in 8x](#)

Best regards,

M ;-)



Xavier de Pedro 24 Apr 12 09:38 GMT-0000

Hi wincel:

I tried in your server (as you reported here).
Does it happen also in tiki 9x?

Moreover, some tips:

- try disabling js minification (Admin home > performance > ...)
- ensure that you cleared your tiki and browser's cache

- try with another theme style, just in case there is something too much hardcoded in yours.
- try (temporarily) to switch from storing images in the db to files on disk (or the other way round, depending on how you currently do it)

hth



Xavier de Pedro 24 Apr 12 09:50 GMT-0000

another tip, wincel:

Try this:

http://doc.tiki.org/File+Gallery+Config#Fix_mime_types_based_on_file_suffix



wincel 23 May 12 02:44 GMT-0000

- js minification is disabled and always was
- caches are cleared
- changing style to darkroom tiki original theme/style did not help, same problem (tested with single png)
- moving from hard disk saving to database did not change, same problem (tested with single different png)



wincel 23 May 12 02:53 GMT-0000

Fix mime types based on file suffix

Under some conditions (combination of browser, web server, upload method), uploaded files get the mime type application/octet-stream instead of image/*. When activating this setting, the suffix of the uploaded file name will be used to override the mime type application/octet-stream. The following suffixes are recognized (case insensitive):

.jpeg and .jpg will set image/jpeg
 .png will set image/png
 .gif will set image/gif
 .tif and .tiff will set image/tiff
 .pdf will set application/pdf
 .svg will set image/svg+xml

I don't see that option in 8.3 but in File Galery there is a section that says "handler" and there is an error message that says:

missing handler
 application/octet-stream
 image/jpeg

And below are two fields that are empty saying "MIME-Typ" and "System command" - but that is for search function only, isn't it? So where do I find the "fix MiME" option please in 8.3x?



wincel>wincel 23 May 12 06:36 GMT-0000

Replied to

Fix mime... Updated to 8.4, still no option "fix mime types based on file suffix". Since I have a website that is used by people I don't want to switch to a work-in-progress version for testing purpose ...



wincel>wincel 23 May 12 06:47 GMT-0000

Replied to Updated to...

I found the setting finally, it shows only under "experimental". This fixed the single upload for jpg. But not for png.

Png is now recognized as image, but still no thumbnail shown/generated.



wincel>wincel 23 May 12 06:55 GMT-0000

Replied to

I found... Png-Zip file is still causing the old problem ("not an image file").



Marc Laporte>wincel 23 May 12 19:55 GMT-0000

Replied to

I found... [tiki-admin.php?page=search](#)



wincel>Marc Laporte 26 May 12 21:19 GMT-0000

Replied to [tiki-admin.p...](#) No effect. I have one idea though (that might be nonsense, not a programmer or such): how many files/images do you have in your file gallery? I think I recall that it worked in the beginning for a few before it "broke" like that. Is it possible that this pops up only with many images in the gallery? I have 120 pics in my gallery meanwhile.



wincel 26 May 12 21:26 GMT-0000

Summary so far: "fix mime types based on file suffix" in 8.4 under experimental settings fixed the single png upload in so far that it is recognized as image - but still no thumbnail is generated for it. Png upload as zip file still leads to files not recognized as image and no thumbnail generated. JPG single upload and zip file upload work now.

Re-building index by tiki-admin.php?page=search did not change anything, Switching from hard drive saved to database and all the above suggestions had no effect as well.



wincel 26 May 12 22:35 GMT-0000

Realized some odd thing: when uploading a single png there is no thumbnail. When I show the picture full it shows of course. Logging out and back in after a while the thumb is suddenly there in wiki - but not when hovering over the image in file gallery listing.



Marc Laporte 04 Jun 12 15:32 GMT-0000

<http://tikiwiki.svn.sourceforge.net/viewvc/tikiwiki?view=revision&revision=41745>

My issue was that a .zip, uncompressed by Tiki, wouldn't recognize images properly.

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at <https://dev.tiki.org/item4062-File-is-not-an-image>