Bugs & Wish list

LDAP login error causes blank page instead of "Login error" page | Tiki Wiki CMS Groupware :: Development
LDAP login error causes blank page instead of "Login error" page

Status
⭕ Pending

Subject
LDAP login error causes blank page instead of "Login error" page

Version
6.x

Category
- Error
- Usability

Feature
External Authentication (LDAP, AD, PAM, CAS, etc)

Resolution status
Please retest

Submitted by
tpinet

Lastmod by
Marc Laporte

Rating
★★★★★ (0) ❓

Description
We are running Tiki 6.2 (clean install), on a Windows 2003 Server, Apache 2.2.16 w SSL, PHP 5.3.3, remote MySQL 5 database. This bug is across all browsers.

Our organization has LDAP (Active Directory) enabled. If a user does not type in the correct password or has chosen to remember an old password (that has since been resent by AD) they will not be able to login and there is no screen to tell them why not. On login error, I can see in the LDAP logs:

Error: Bind failed: Invalid credentials

but a blank page is presented. Since the user does not think their invalid login is the problem, they keep trying and blame the system.

Importance
9

Priority
45

Demonstrate Bug (Tiki 19+)
This bug has been demonstrated on show2.tiki.org

Demonstrate Bug (older Tiki versions)

Ticket ID

3932

Created
Tuesday 05 July, 2011 12:37:06 GMT-0000
by tpinet

LastModif
Sunday 27 July, 2014 20:27:38 GMT-0000

Comments

Marc Laporte 27 Jul 14 20:25 GMT-0000

Jobi Carter wrote to me that this issue doesn't exist in 12.x

Can you try latest 6.x / 9.x / 12.x to confirm?

Thanks!

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item3932-LDAP-login-error-causes-blank-page-instead-of-Login-error-page