Bugs & Wish list

TikiInstall: After pushing Install Button, populates DB and then Blank stops... no other page would appear

Tiki Wiki CMS Groupware :: Development

TikiInstall: After pushing Install Button, populates DB and then Blank stops... no other page would appear

Status
 Closed

Subject
TikiInstall: After pushing Install Button, populates DB and then Blank stops... no other page would appear

Version
6.x

Category
• Error
• Usability
• Consistency

Feature
Installer (profiles, upgrades and server-related issues)

Submitted by
rodrigososa

Volunteered to solve
Philippe Cloutier

Lastmod by
Philippe Cloutier

Rating
★★★★⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️⭐️ (0) 👍

Description
TikiInstall in 6.0 RC1: After pushing Install Button, populates DB and then Blank stops... no other page would appear.

I have tried 2 Browsers: Chrome and IE7. Both on Windws Vista. The problem persists.

It does this with new database, fresh install. Before I run the install procedure, I make sure the DB is totally empty.

So it is a fresh DB install.

If I re-run the installer, some SQL errors appear.
If I ignore them, then Tiki cannot be used to finish setup: An error occurred while performing the request* when trying to access the Tiki.

The problem persists if using MySQL Improved (mysqli), and also using MySQL Classic.

About the server:
Running in Windows Platform
128 mb ram
php version 5.2.6
mysql is ok

I have other tiki 5.3 running in same server with no problem.

Solution
Closing as invalid per submitter's comment.

Importance
9 high

Priority
45

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: [trunk ▼ Create show2.tikiwiki.org instance]

Ticket ID
3628

Created
Tuesday 09 November, 2010 00:22:06 GMT-0000

LastModif
Tuesday 09 November, 2010 02:26:59 GMT-0000

Comments

Xavier de Pedro 09 Nov 10 00:31 GMT-0000

Please, check that your server meet the minimum requirements for tiki to work (especially, 32Mb at least for memory_limit in php.ini, and minimum version of php and mysql).

See:
http://doc.tiki.org/Requirements

rodrigososa 09 Nov 10 00:48 GMT-0000
128 mb ram
php version 5.2.6
mysql is ok
I have other tikis 5.3 running in same server with no problem.

Nelson Ko 09 Nov 10 00:59 GMT-0000
Is this site using the site location bar (breadcrumbs)? If so I think there is something wrong with the template (bad line breaks) that cause Smarty to die when trying to recompile the template after a cache clear. Try going into your db and turn the feature feature_breadcrumbs to 'n'. I ran into this the other day. Forgot to commit the fix,

Nelson Ko 09 Nov 10 01:03 GMT-0000
i.e. feature_categorypath instead of feature_breadcrumbs....
Can you let me know if either of that fixes it?

Nelson Ko 09 Nov 10 01:06 GMT-0000
Well, if you are doing a fresh install then the problem I had is not the same as yours. Mine was due to some bad line breaks caused by my cut and paste I think, not inherent in Tiki.

rodrigososa 09 Nov 10 01:12 GMT-0000
before I run the install procedure, I make sure the DB is totally empty.
So it is a fresh DB install.
The problem persists if using MySQL Improved (mysql), and also using MySql Classic

Marc Laporte 09 Nov 10 01:28 GMT-0000
Can you try this?
http://doc.tiki.org/Manual+Installation

rodrigososa 09 Nov 10 02:12 GMT-0000

Thanks Marc,

Problem was that FTP FileZilla did´nt copy the file tiki.sql completely, but only part of it to the server.

There should be a checking mechanism for Tiki to acknowledge this. This would be nice.

Thanks to all of you for your support.

Rodrigo

Attachments

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<thead>
<tr>
<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
<th>filetype</th>
</tr>
</thead>
<tbody>
<tr>
<td>No attachments for this item</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The original document is available at
http://dev.tiki.org/item3628-TikiInstall-After-pushing-Install-Button-populates-DB-and-then-Blank-stops-no-other-page-would-appear