Installation failure, step #8, returns blank screen

Status
Pending

Subject
Installation failure, step #8, returns blank screen

Category
• Error

Submitted by
jetgraphics

Lastmod by
jetgraphics, Philippe Cloutier

Rating

Related-to
• Installation failure, step #8, returns blank screen

Description
Installation failure

1. 6: Reviewed installation - "Installation Complete"
2. 7: Configure settings - filled in blanks
3. 8: ENTER (lock, no lock), returns blank screen - no error message.

OS: PCLinuxOS 2010
Apache: 2.2.1
MySQL : 5.1.41
PHP : 5
Image Magick: 6.2.9
gdal : 1.6.2
Hardware: AMD Athlon 64 x2, 4 GB DDR2 RAM, BioStar TFORCE TA780G

Leading up to installation failure, noted :
[] Did not detect gd library
[] mailer did not send test email to my account, screen went blank, header: tiki-install.php#mail; had to restart install.
Priority
25

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: trunk
Create show2.tikiwiki.org instance

Ticket ID
2920

Created
Saturday 12 December, 2009 20:02:36 GMT-0000

LastModif
Friday 14 July, 2017 17:12:55 GMT-0000

Comments

Philippe Cloutier 14 Jul 17 17:12 GMT-0000
On which Tiki version does this happen? What is the value of PHP setting error_reporting?

drssafras 16 Jul 17 04:15 GMT-0000
What is the version of tiki your trying to install and what's your php version? I see your using a version of MySQL that came out in 2009 (that's the same year php 5.3 came out). Just guessing here.

Listed tiki versions and php requirements can be found here: https://tiki.org/Versions

Can you open up your php error logs and find what the error causing this? (Philippe already suggested this direction, as normally those white screens are caused by a php error when the error reporting won't let it print to screen)

Navigating to your tiki-check.php file can also be helpful. Anything obvious on that page?

Attachments

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<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
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No attachments for this item