### Bugs & Wish list

**Can only log in temporarily with activation link, otherwise “account disabled”**

<table>
<thead>
<tr>
<th>Status</th>
<th>Open</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subject</td>
<td>Can only log in temporarily with activation link, otherwise “account disabled”</td>
</tr>
<tr>
<td>Version</td>
<td>3.x, 4.x</td>
</tr>
<tr>
<td>Category</td>
<td>Error</td>
</tr>
<tr>
<td>Feature</td>
<td>Others</td>
</tr>
<tr>
<td>Resolution status</td>
<td>New</td>
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<tr>
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**Description**

Receiving “Account disabled” error every time user logs in. User can temporarily log in using the activation link (“Account validated successfully”), but once the login cookie expires or the user logs out, user receives account disabled error when logging back in normally.

(reported by FF|Skyrider and coaboa)

**Importance**

8

**Priority**

40

**Demonstrate Bug**

Please demonstrate your bug on show2.tikiwiki.org

**Version:** trunk

**Ticket ID**

2886

**Created**

Saturday 21 November, 2009 18:32:29 GMT-0000
Comments

swainstm 10 Dec 09 11:23 GMT-0000

Seems like same issue as 2908 at 
http://dev.tikiwiki.org/tiki-view_tracker_item.php?trackerId=5&offset=0&sort_mode=lastModif_desc&itemId=2908

For my issue it was on new install on Ubuntu Server 9.10.

swainstm 10 Dec 09 11:25 GMT-0000

Seems like same issue as 2908 at 
http://dev.tikiwiki.org/tiki-view_tracker_item.php?trackerId=5&offset=0&sort_mode=lastModif_desc&itemId=2908

For my issue it was on new install on Ubuntu Server 9.10.

zengatsynopsys 18 Dec 09 06:18 GMT-0000

Clean installation of tiki4.0 on 
RHEL 4u6, 
mysql version: 5.0.45 
apache server 2.2.3 
user auth Tiki only

sylvie 20 Dec 09 19:04 GMT-0000

Please upgrade to 4.1 . or apply the patch described here  
http://doc.tikiwiki.org/Tiki4#Release_Notes_from_tw.o

adoucette 28 Dec 09 22:38 GMT-0000
I had a clean upload and install of 4.0 then upgraded to 4.1. Then noticed the problem.
I tried the patch listed here - no joy.
A clean upload and install of 4.1 worked, though.

VengantMjolnir 05 Mar 10 04:49 GMT-0000
I had this same issue after updating from 3.3 to 4.1
Applied the sql query listed as a 'patch' and it worked like a charm. Consider this endorsed! heh.

Attachments

<table>
<thead>
<tr>
<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
<th>filetype</th>
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</thead>
<tbody>
<tr>
<td>account_error.png</td>
<td>30 Nov 09 14:29 GMT-0000</td>
<td>83</td>
<td></td>
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The original document is available at
http://dev.tiki.org/item2886-Can-only-log-in-temporarily-with-activation-link-otherwise-account-disabled