Bugs & Wish list

Feature Request: Add Question Grouping to FAQ feature | Tiki Wiki CMS Groupware :: Development
Feature Request: Add Question Grouping to FAQ feature

Status
● Open

Subject
Feature Request: Add Question Grouping to FAQ feature

Version
1.9.x

Category
- Feature request

Feature
FAQ

Resolution status
New

Rating
★ ★ ★ ★ ★ (0) ❓

Description
I have a FAQ with many questions with no organization which can make it difficult to find a particular question (and therefore related answer).

Solution
I would like to be able to group related questions together under a common heading so that it can narrow down a manual/visual search i.e. the user scans through the FAQ him/herself, having already used the search engine to pinpoint the potential FAQ.

For example if I have a FAQ that is a "Quick Start guide to TikiWiki", I might have a group of questions that deals with Installation, a group of questions that deals with Configuration and a group of questions that deals with Features. While I could create separate FAQs for each of these, this becomes impractical when I already have dozens of FAQ, making it unnecessarily harder for users to find the questions/answers they are looking for. It would also seem poor organizationally speaking to have a FAQ with only 4 or 5 questions in it, particularly if I have several of these which are logically dealing with the same subject matter.

Importance
5

Priority
25

Demonstrate Bug (Tiki 19+)

Demonstrate Bug (older Tiki versions)

Ticket ID
1891

Created
Tuesday 22 July, 2008 15:10:17 GMT-0000
by Unknown

LastModif

Tuesday 22 July, 2008 15:10:17 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype	

No attachments for this item

The original document is available at
https://dev.tiki.org/item1891-Feature-Request-Add-Question-Grouping-to-FAQ-feature